



Departmental Policy Title:	Resident Learning Environment Policy - GME	Policy ID:	11272
Keywords	Learning Environment		
Department	Graduate Medical Education (GME)		

I. Purpose of Policy

This policy defines the support services provided to Residents in Accreditation Council for Graduate Medical Education (ACGME)-accredited residency and fellowship programs at Dartmouth Hitchcock (DH).

II. Policy Scope

The policy applies to Mary Hitchcock Memorial Hospital (MHHM) as the Sponsoring Institution and the Office of Graduate Medical Education (GME) at DH.

III. Definitions

- **Resident:** Any physician in an ACGME-accredited GME program including Residents and Fellows.
- **Sponsoring Institution (SI):** The organization (or entity) that assumes the ultimate financial and academic responsibility for a program of GME. The sponsoring institution has the primary purpose of providing educational programs and/or health care services. The Sponsoring Institution at DH is Mary Hitchcock Memorial Hospital (MHHM).

IV. Policy Statement

- A Resident on duty in the hospital must be provided access to food services and sleeping quarters.
- Patient support services including an intravenous team, phlebotomy services, laboratory services, and transportation services must be provided in a manner appropriate to, and consistent with, educational objectives and patient care.
- An effective laboratory and radiologic information retrieval system must be available for GME programs.
- A medical records system that documents the course of each patient's illness and care must be available.

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- Appropriate security and personal safety measures must be provided to Residents in all locations including but not limited to parking facilities, on-call quarters, hospital and institutional grounds, and related clinic facilities.
- Educational materials to support patient care in the working environment (e.g. computer with internet access, biomedical library materials, etc.) must be available.
- Patient Safety:
 - A Resident must have access to systems for reporting errors, adverse events, unsafe conditions, and near misses in a protected manner that is free from reprisal.
 - A Resident must have opportunities to contribute to root cause analysis or other similar risk-reduction processes.
- Quality improvement:
 - A Resident must have access to data to improve systems of care, reduce health care disparities, and improve patient outcomes.
 - A Resident should have opportunities to participate in quality improvement initiatives.

V. References

ACGME Institutional Requirements, ACGME.org

Responsible Owner:	Graduate Medical Education	Contact(s): email	Karen Miller
Approved By:	GMEC Approver Group; Office of Policy Support - All Other Documents	Version #	4
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Date Policy to go into Effect:	08/28/2026		
Related Policies & Procedures:			
Related Job Aids:			

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